

OUR VETTING PROCESS

Rigorous Standards Assessment



We partner exclusively with hospitals adhering to the following global healthcare standards:

- **JCI** (Joint Commission International)
- **NABH** (National Accreditation Board for Hospitals & Healthcare Providers)
- **ISQua** (International Society for Quality in Health Care)
- **MTQUA** (Medical Travel Quality Alliance)

In-Expert Review

- Hospitals and their medical staff are continuously monitored for quality assurance, including their online presence and patient reviews.
- For example, for Indian hospitals, we closely analyze ratings and feedback on popular platforms there like Google Reviews, Practo (the Zocdoc of India), Lybrate, and Pristyn Care.
- This ensures they not only maintain but elevate their standards of care, staying aligned with medical advancements and patient expectations.



Continuous Quality Monitoring

We conduct an in-person vetting process of hospitals every 6 months and evaluate them based on 10 parameters:

- **Safety Record**
- **Treatment Success Rate**
- **Patient Satisfaction Scores**
- **Availability of Specialized Services**
- **Ease of Communication**
- **Affordability & Transparency**
- **Post-Treatment Support**
- **Accessibility for International Patients**
- **Patient Education Resources**
- **Emergency Response Efficiency**

